


Enrollment, Eligibility, Integrate and Technology
Approved 01/26/2019
Updated 11/20/2020

Sunshine Health Child Welfare Specialty Plan

Physical. Mental. Social. Health


Community Based Care
Integrated Health



Enrollment and Eligibility

- The FSFN/FMMIS matching process has multiple steps and requires that key data elements match in both systems (e.g., Medicaid ID, DOB, gender).
- If one or more key data elements do not match, the eligibility process may be negatively impacted.
- CBC Lead Agencies and CBCIH staff work to resolve issues and correct any data elements that do not match between the two systems.


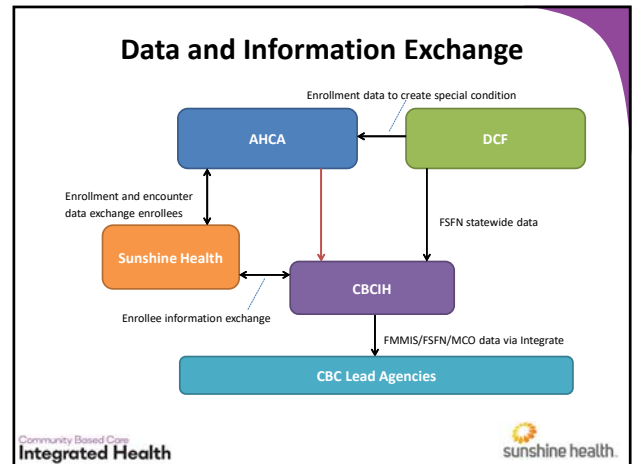
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Technology and Data

- CBCs have access to custom web applications designed by CBCIH to streamline data collection and reporting (Integrate)
- CBCs have access to the child’s electronic health record through Sunshine Health’s Secure Provider Portal (SPP).
- CBCs have access to data and reporting from the CBCIH enterprise data warehouse which integrates medical, behavioral health and FSFN data.

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Integrate



- Applications for CBC/CBCIH staff
- Role-based security
- Dashboard




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Integrate

- **Integrated Member View (IMV):** Provides a recipient-level overview of the child’s health record, including enrollment, eligibility, medications, claims, authorizations and admissions data.
- **Health Risk Assessment (HRA 3.0):** Completion and submission of health screenings which provide vital information to the health plan during initial enrollment.
- **Cases:** Caseload for BHCCs and NCCs based upon selected health care and behavioral health care variables.






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Integrate

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Primary Care Physician (PCP): Allows workers to select a primary care physician for the child during initial enrollment into the plan.
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Referrals: Allows coordinators to make referrals to the health plan to request assistance, such as requesting service coordination/case management, requesting duplicate ID cards, etc.
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Compliance: Allows quick access to all CBCIH policies and procedures, memorandums, workflows, forms and training presentations.

Integrate

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Docs: Provides additional resources that may be useful when providing Care Coordination Services.
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Reports: Provides the ability to run specific reports for the CBC and export the data.
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Notify: Allows coordinators to send encrypted notifications, such as incident reports, complaints, grievances, etc.
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Provider Request: Allows workers to request that specific doctors or provider groups be added into the network.
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MDT: Allows coordinators to complete multi-disciplinary staffing forms and notes.

Integrate Examples



IMV: Medications

Integrated Member View

Drug Name	Fill Date	Supply	Quantity	Strength	Filled By	Prescribed By	Response/Classification
amoxicillin	04/23/2018	30	30	250 mg/5	WOM 22018	PHARMACY (2018) TSP	Abused Antipsychotic (APC)
methamphetamine hydrochloride	03/30/2018	30	30	64 mg/1	WOM 22018	PHARMACY (2018) TSP	Central Nervous System Stimulant (CNS) Central Act
amoxicillin	02/22/2018	30	30	250 mg/5	WOM 22018	PHARMACY (2018) TSP	Abused Antipsychotic (APC)
gabapentin	02/13/2018	30	30	300 mg/1	WOM 22018	PHARMACY (2018) TSP	Neuroleptic (APC) Abuse
methamphetamine hydrochloride	02/26/2018	30	30	64 mg/1	WOM 22018	PHARMACY (2018) TSP	Central Nervous System Stimulant (CNS) Central Act
gabapentin	02/26/2018	30	30	300 mg/1	WOM 22018	PHARMACY (2018) TSP	Neuroleptic (APC) Abuse
gabapentin	02/26/2018	30	30	300 mg/1	WOM 22018	PHARMACY (2018) TSP	Neuroleptic (APC) Abuse

IMV: Authorizations

Integrated Member View

Admit Date	Effective Date	Auth #	Status	Provider	Plan Code	Plan Date	Auth LDR
04/15/2018	04/15/2018	0P00000000	APPROVE	DANIEL HENNING, INC	T1017	TARGETED CARE MANAGEMENT BA 18 9999	0
03/27/2018	04/06/2018	0P00000002	APPROVE	DANIEL HENNING, INC	00145	POSTER CARE THERAPEUTIC CHLD-0000	00
02/19/2018	02/19/2018	0P00000000	APPROVE	DANIEL HENNING, INC	00145	POSTER CARE THERAPEUTIC CHLD-0000	00
01/26/2018	01/26/2018	0P00000000	APPROVE	DANIEL HENNING, INC	00145	POSTER CARE THERAPEUTIC CHLD-0000	00
12/18/2014	01/17/2018	0P00000000	APPROVE	DANIEL HENNING, INC	00145	POSTER CARE THERAPEUTIC CHLD-0000	00
12/18/2014	12/18/2014	0P00000000	APPROVE	DANIEL HENNING, INC	T1017	TARGETED CARE MANAGEMENT BA 18 9999	00
07/28/2014	08/27/2014	0P00000000	APPROVE	DANIEL HENNING, INC	00145	POSTER CARE THERAPEUTIC CHLD-0000	00
03/15/2014	03/15/2014	0P00000000	APPROVE	DANIEL HENNING, INC	T1017	TARGETED CARE MANAGEMENT BA 18 9999	00
07/30/2014	07/30/2014	0P00000000	APPROVE	DANIEL HENNING, INC	00145	POSTER CARE THERAPEUTIC CHLD-0000	00
07/06/2014	07/06/2014	0P00000000	APPROVE	DANIEL HENNING, INC	T1017	TARGETED CARE MANAGEMENT BA 18 9999	00

IMV: Admissions

Integrated Member View

Admit Date	Status	Diagnosis	Provider	Status	Auth LDR
10/04/2018	Psychiatric	PERSONAL EMPLOYMENT THROUGH HW DICE	APPROVE	Y	

Showing 1 of 1 entries

Reports

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Reports: Authorizations

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Integrate: Register

- Click "Register" to create an account
- Log in if you have an account

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Integrate: Register (cont.)

- Self-registration
- Authenticates against FSFN ID, FSFN email, FSFN Agency ID
- Validate via email confirmation link

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Contact Information

Community Based Care Integrated Health www.cbcih.com

Integration Managers:

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 East: Salena Burden (salena.burden@cbcih.com)
 South: Carla DeDivitiis (Carla.dedivitiis@cbcih.com)

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 Member Services: **855-463-4100** www.sunshinehealth.com

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