

Sunshine Health Child Welfare Specialty Plan

Physical. Mental. Social. Health

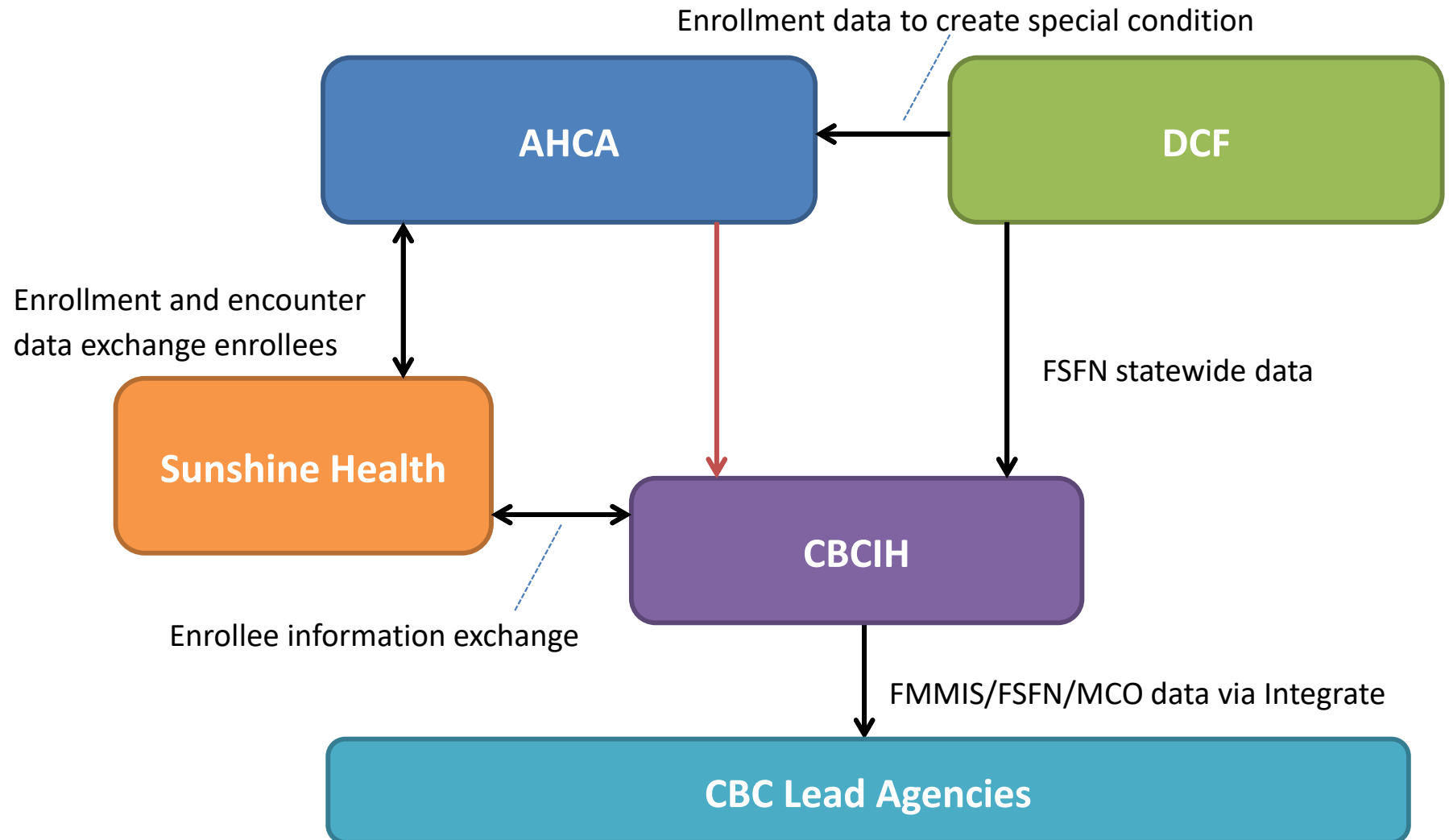
Enrollment and Eligibility

- The FSFN/FMMIS matching process has multiple steps and requires that key data elements match in both systems (e.g., Medicaid ID, DOB, gender).
- If one or more key data elements do not match, the eligibility process may be negatively impacted.
- CBC Lead Agencies and CBCIH staff work to resolve issues and correct any data elements that do not match between the two systems.

Technology and Data

- CBCs have access to custom web applications designed by CBCIH to streamline data collection and reporting (Integrate)
- CBCs have access to the child's electronic health record through Sunshine Health's Secure Provider Portal (SPP).
- CBCs have access to data and reporting from the CBCIH enterprise data warehouse which integrates medical, behavioral health and FSFN data.

Data and Information Exchange



Integrate



- Applications for CBC/CBCIH staff
- Role-based security
- Dashboard

What's New

4/30/2020 Coming Soon - "FSFN Uploads"	View Dismiss
5/6/2020 FSFN Uploads	View Dismiss
6/15/2020 FSFN Upload - bug being resolved	View Dismiss
6/17/2020 FSFN Upload - issue resolved	View Dismiss
8/10/2020 Dental Plan Assignment	View Dismiss
8/14/2020 IMV Notes - "Edit" button	View Dismiss
8/28/2020 CASES - "pink shading" bug	View Dismiss
12/15/2020 Data Error Impacting IMV	View Dismiss
12/16/2020 Data Error Resolved	View Dismiss
12/16/2020 Flu Vaccine Reminder	View Dismiss

A grid of 15 colorful icons representing various system functions. The icons are arranged in two rows: the first row has 8 icons and the second row has 7 icons. Each icon is a square with rounded corners and a white icon on a colored background, with a label below it.

- CASES (teal background, white icon of a document with an upward arrow)
- NOTIFY (purple background, white bell icon)
- PROVIDER REQUEST (green background, white icon of two people with a stethoscope)
- REFERRALS (red background, white icon of two people)
- HRA 3.0 (blue background, white icon of a caduceus)
- PCP (maroon background, white icon of a first aid kit)
- IMV (orange background, white icon of a Star of Life)
- AUTH/CONSENT (green background, white icon of a person silhouette)
- MDT (blue background, white icon of three people around a table)
- DOCS (green background, white icon of a stack of papers)
- REPORTS (purple background, white icon of a pie chart)
- MAIL (teal background, white icon of an envelope)
- Compliance (orange background, white icon of a clipboard with a checkmark)
- FSFN UPLOAD (green background, white icon of a document with an upward arrow)

Integrate



- **Integrated Member View (IMV)**: Provides a recipient-level overview of the child's health record, including enrollment, eligibility, medications, claims, authorizations and admissions data.



- **Health Risk Assessment (HRA 3.0)**: Completion and submission of health screenings which provide vital information to the health plan during initial enrollment.



- **Cases**: Caseload for BHCCs and NCCs based upon selected health care and behavioral health care variables.

Integrate



- **Primary Care Physician (PCP)**: Allows workers to select a primary care physician for the child during initial enrollment into the plan.



- **Referrals**: Allows coordinators to make referrals to the health plan to request assistance, such as requesting service coordination/case management, requesting duplicate ID cards, etc.



- **Compliance**: Allows quick access to all CBCIH policies and procedures, memorandums, workflows, forms and training presentations.

Integrate



- **Docs**: Provides additional resources that may be useful when providing Care Coordination Services.



- **Reports**: Provides the ability to run specific reports for the CBC and export the data.



- **Notify**: Allows coordinators to send encrypted notifications, such as incident reports, complaints, grievances, etc.



- **Provider Request**: Allows workers to request that specific doctors or provider groups be added into the network.




- **MDT**: Allows coordinators to complete multi-disciplinary staffing forms and notes.

Integrate Examples



IMV: Medications

 **Integrated Member View**

Christina Morales (500010274)

Overview **Medications** Health Record Claims Authorization Admissions

Show entries

Drug Name	Fill Date	Supply	Quantity	Dosage	Filled By	Prescribed By	Therapeutic Classification
ARIPIPIRAZOLE	04/21/2015	30	90	10:mg/1	WINN DIXIE PHARMACY (904) 768-7400		Atypical Antipsychotic [EPC]
methylphenidate hydrochloride	03/30/2015	30	30	54:mg/1	WINN DIXIE PHARMACY (904) 768-7400		Central Nervous System Stimulant [EPC],Central Ner
ARIPIPIRAZOLE	02/23/2015	30	90	10:mg/1	WINN DIXIE PHARMACY (904) 768-7400	JUSTIN SPOONER.. 9046478576	Atypical Antipsychotic [EPC]
Ketoconazole	02/03/2015	30	120	20:mg/mL	WINN DIXIE PHARMACY (904) 768-7400	ILONA FENYO-MORALES 9043831001	Azole Antifungal [EPC],Azoles [Chemical/Ingredient]
medroxyprogesterone acetate	01/26/2015	84	1	150:mg/mL	WINN DIXIE PHARMACY (904) 768-7400	ANGELIQUE JONES 9042443960	Progesterone Congeners [Chemical/Ingredient],Proge

IMV: Authorizations

Integrated Member View

04/15/2015 (OP0402893060)

- Overview
- Health Record
- Claims
- Authorization**
- Admissions

Show 10 entries

Admit Date	Decision Date	Auth #	Status	Provider	Proc Code	Proc Desc	Auth LOS
04/15/2015	04/30/2015	OP0402893060	DENY	DANIEL MEMORIAL INC	T1017	TARGETED CASE MANAGEMENT EA 15 MINS	0
03/27/2015	04/08/2015	OP0390205002	APPROVE	DANIEL MEMORIAL INC	S5145	FOSTER CARE THERAPEUTIC CHILD;-DIEM	90
02/25/2015	02/24/2015	OP0369203848	APPROVE	DANIEL MEMORIAL INC	S5145	FOSTER CARE THERAPEUTIC CHILD;-DIEM	30
01/26/2015	01/28/2015	OP0350248955	APPROVE	DANIEL MEMORIAL INC	S5145	FOSTER CARE THERAPEUTIC CHILD;-DIEM	30
12/28/2014	01/27/2015	OP0332794870	PEND	DANIEL MEMORIAL INC	S5145	FOSTER CARE THERAPEUTIC CHILD;-DIEM	30
12/18/2014	12/19/2014	OP0333773926	APPROVE	DANIEL MEMORIAL INC	T1017	TARGETED CASE MANAGEMENT EA 15 MINS	96
10/28/2014	10/27/2014	OP0305944721	APPROVE	DANIEL MEMORIAL INC	S5145	FOSTER CARE THERAPEUTIC CHILD;-DIEM	90
10/13/2014	10/20/2014	OP0302518414	APPROVE	DANIEL MEMORIAL INC	T1017	TARGETED CASE MANAGEMENT EA 15 MINS	60
07/30/2014	07/31/2014	OP0260865336	APPROVE	DANIEL MEMORIAL INC	S5145	FOSTER CARE THERAPEUTIC CHILD;-DIEM	90
07/08/2014	07/10/2014	OP0251404018	APPROVE	DANIEL MEMORIAL INC	T1017	TARGETED CASE MANAGEMENT EA 15 MINS	96

IMV: Admissions

Integrated Member View

WILLIAMS (1234567)

- Overview
- Health Record
- Claims
- Authorization
- Admissions

Inpatient [Emergency Department](#)

Show entries

Admit Date	Service	Diagnosis	Provider	Status	Auth LOS
05/04/2015	Psychiatric		PERSONAL ENRICHMENT THROUGH MH SVCS	APPROVE	7

Showing 1 to 1 of 1 entries

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Reports

Reports

Show entries

	Description
<input type="button" value="Select"/>	HRA/PCP Completion Report
<input type="button" value="Select"/>	Behavioral Health Authorizations Report
<input type="button" value="Select"/>	HRA Survey Responses Report
<input type="button" value="Select"/>	Medication/Pharmacy Report
<input type="button" value="Select"/>	Health Plan Case Management Report
<input type="button" value="Select"/>	Enrollment Report
<input type="button" value="Select"/>	HRA Transmission Report
<input type="button" value="Select"/>	Emergency Room Admissions Report
<input type="button" value="Select"/>	Inpatient Admissions Report

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Reports: Authorizations

Behavioral Health Authorizations Report

Agency:

Show entries

ChildLstN	ChildFstN	LEVEL	AUTH NBR	LINE ITEM	ADMIT DATE	AUTHORIZED LOS	PROVIDER NAME	PROC CODE	PROC DESC	REQUEST DATE	DECL DATE
[REDACTED]	[REDACTED]	OP	OP0266757151	2	7/31/2014 8:00 PM	96	PSYCHSOLUTIONS INC	T1017	TARGETED CASE MANAGEMENT EA 15 MINS	8/7/2014 8:00 PM	8/7/2014 8:00 PM
[REDACTED]	[REDACTED]	OP	OP0297892384	1	10/9/2014 8:00 PM	96	LEGACY BH CENTER INC	T1017	TARGETED CASE MANAGEMENT EA 15 MINS	10/5/2014 8:00 PM	10/5/2014 8:00 PM
[REDACTED]	[REDACTED]	OP	OP0325043990	1	12/2/2014 7:00 PM	108	FAMILIES FIRST OF FLORIDA, LLC	H2019	THERAPEUTIC BEHAVIORAL SERVICES, PER	12/2/2014 7:00 PM	12/2/2014 7:00 PM

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Integrate: Register

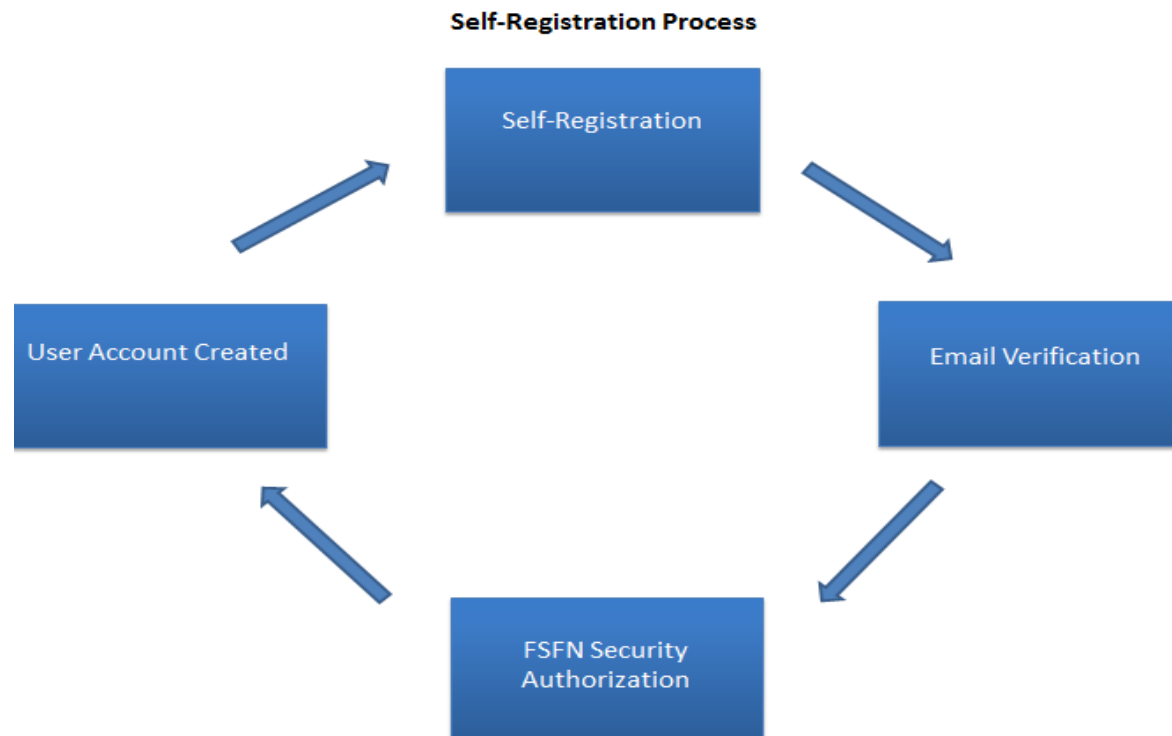
- Click “Register” to create an account
- Log in if you have an account



The screenshot shows the Integrate login interface. At the top, the word "integrate" is displayed in a stylized font with a large, white, three-dimensional infinity symbol behind it. Below the logo is a white login form with a blue header that says "LOGIN". The form contains two input fields: "Username" and "Password". Below these fields is a checkbox labeled "Remember me?" and a blue "Log in" button. At the bottom of the form, there are links for "Register" and "Forgot password?".

Integrate: Register (cont.)

- Self-registration
- Authenticates against FSFN ID, FSFN email, FSFN Agency ID
- Validate via email confirmation link



Contact Information

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www.cbcih.com

Integration Managers :

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East: Salena Burden (salena.burden@cbcih.com)

South: Carla DeDivitiis (Carla.dedivitiis@cbcih.com)

Sunshine Health, Child Welfare Specialty Plan

Member Services: **855-463-4100**

www.sunshinehealth.com